Account Closure Form

For Accounts with Plastic Card and/or Cheque Book facilities

Bendigo Bank

Accounts with plastic cards linked must not be closed until 14 days after the cards have been returned.

Branch No: | Request Date: / / | Closure Date: / /

1. Customer Details

Customer No:

Customer Name:

Postal Address:

Telephone No. (B/H): ( ) | Telephone No. (A/H): ( )

Important: Ensure postal address is confirmed to the system.

2. Cheque Book Details (if applicable)

Have all the cheques been presented? YES / NO | Last cheque used (number):

Reason for Closure:

The cheque book should be returned by the customer. Where the cheque book cannot be returned please ensure all remaining cheques are stopped and the cheque trigger is changed to manual.

3. Plastic Card Details (if applicable)

Card Number/s: | | XX | XXXX | X

| | XX | XXXX | X

☐ I/We instruct the Bank to close the above cardholder number/s (All cards must be returned and destroyed)

Important: If plastic card is to be relinked, it must be linked to another Account under the same Customer Number.

Date Card/s Collected: / / | Date Card/s Closed & Destroyed: / /

Reason for Closure:

4. Electronic Banking

☐ PayID has been deregistered ☐ Recurring and/or future dated payments cancelled

5. Payment of Funds

I/We accept the conditions of account closure as mentioned in the declaration and request Bendigo Bank close my/our account using this document. I/We request the proceeds of the account be paid by:

☐ Bank Cheque* | Payee: | Cheque Number:

☐ Transfer funds to other BBL Account Number:

☐ Other: | Total (at date of closure): $

*** Advise Customer that any Bank Cheque fees will be deducted from their balance.**

6. Declaration

Where cheque book/s are attached:

I/We surrender all cheque books held by me/us operating on this account. I/We acknowledge that any cheques presented before the specified closure date will be honoured, provided that there are sufficient funds in the account. If not, the cheques will be returned with the answer "Refer to Drawer". I/We acknowledge that any cheques drawn on this account which are presented after the specified closure date will be returned with the answer "Account Closed" and any fees and charges incurred will be bourne by Me/Us.

Where plastic card/s are attached (disregard if relinking):

I/We surrender all plastic cards held by me/us operating on this account. I/We authorise that any plastic card debits drawn on this account, which are presented to the Bank within 45 days of my/our surrendering of all plastic cards attached to this account, will be debited to this account and I/we authorise the reopening of the account to accommodate any such debits if necessary. I/We acknowledge responsibility for such debits and any overdraft interest applicable to the payment of these debits.

Customer Signature: | Customer Signature:

7. Bank Office Use Only

Tick if any of the following apply and take the necessary action to remove, redirect or cancel.

☐ Periodical Payments ☐ Funds Held/Transaction Stops ☐ Credit Card Payments (e.g. Insurance)

☐ TDA Maturity Instructions ☐ Merchant Fees (terminal collected) ☐ Plastic Card Maintenance

☐ Direct Debits/Credits ☐ Bank Interest/Dividends ☐ Loans Linkage (offsets) ☐ ID Verified

Staff Signature: | Staff No: | Date: / /