

Email/Facsimile Authority Request



Customer or Entity Name:

Customer Number:

 / /

This authority applies to all accounts under this customer number

Or this authority is limited to the following accounts:

Commencement Date:

 / /

This authority applies to email requests (**Business Banking Only**): This authority applies to facsimile requests:

Acknowledgement

In relation to email or facsimile communications received by Bendigo Bank concerning actions on the above account(s), I/we agree that:

1. Bendigo Bank is authorised to accept and act upon any communication it receives which purports to have been emailed or faxed from any authorised signatory on that account(s);
2. Bendigo Bank may confirm an email or facsimile request by telephone with an account holder/authorised operator in accordance with the authorised method of signing. For example, where an account requires 2 or more to sign, Bendigo Bank may require confirmation from each of the required signatories;
3. Bendigo Bank may require me/us to identify myself/ourselves by the password nominated in this authority;
4. Bendigo Bank may refuse to accept, in its sole discretion, a request made by email or facsimile, in which case, Bendigo Bank will use its reasonable endeavours to contact the person making the request to advise them of this fact;
5. Bendigo Bank shall not be responsible and I/we agree not to make any claims or demands against Bendigo Bank for any loss, damage or liability that I/we may suffer or incur by reason of or in connection with:
 - a. Bendigo Bank accepting and acting in reliance upon any instructions or communications which purports to have been emailed or faxed from any authorised signatory or operator on the account(s);
 - b. Bendigo Bank refusing to accept any instruction or communication which purports to have been emailed or faxed from any authorised signatory or operator on the account(s);
 - c. Any error contained in the email or facsimile irrespective of whether the error originated in the transmission or receipt of the email or facsimile;
 - d. Any delays in transmission;
 - e. Non-receipt of any email or facsimile by Bendigo Bank.
6. I/we will indemnify Bendigo Bank in respect of any losses, damages or liabilities that Bendigo Bank may suffer or incur (including legal costs calculated on a solicitor and client basis) as a result of action in accordance with this authority.

I/We acknowledge that there is a risk that fraudulent email or facsimile requests can be made by someone other than an authorised operator of the account(s). By authorising Bendigo Bank to accept instructions in accordance with this authority, I/We agree that we acknowledge and accept this risk.

Signatories and Contact details

Signature 1:

Name:

Email Address:

Contact Telephone Number:

Signature 2:

Name:

Email Address:

Contact Telephone Number:

If more than two signatories are required, please complete additional forms and attach.

Office Use Only (to be completed by Business Banker/Branch Manager)

Signatures and signing instructions have been checked and verified for each Bendigo Bank account listed.

RFS -1.2.M8 screen and LINX password has been loaded for each signatory.

Authority Request: Approved Denied

Staff Signature:

ADM: